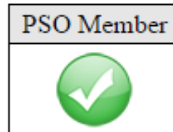


## Quality Dashboard for Iredell Health System

HCAHPS Patient Perceptions Survey	7/13 - 6/14
Rate 9 or 10 Overall	71.0%
Always Clean and Quiet	62.5%



This report developed by  
the North Carolina Quality Center.

Conditions	Optimal Care Score 7/13 - 12/13	Mortality Rate 7/10 - 6/13	Readmission Rate 7/10 - 6/13
Heart Attack (HA) <sup>a</sup>	97.9%	14.7%	17.1%
Heart Failure (HF) <sup>a</sup>	95.2%	9.8%	23.8%
Pneumonia (PN)	96.5%	12.8%	18.3%
Surgical Care (SCIP10)	97.2%		

Color Coding
Top Quartile
2nd Quartile
3rd Quartile
Lowest Quartile
No Data

Measure Benchmarks	NC 25th %-ile Score <sup>b</sup>	NC 50th %-ile Score <sup>c</sup>	NC 75th %-ile Score <sup>d</sup>
Rate 9 or 10 Overall	66.0%	71.0%	75.0%
Always Clean and Quiet	63.8%	67.0%	70.5%
Optimal Care HA Score	96.9%	100.0%	100.0%
Optimal Care HF Score	92.5%	97.9%	100.0%
Optimal Care PN Score	95.0%	97.0%	99.2%
Optimal Care SCIP Score	94.5%	96.7%	98.5%
HA 30-Day Mortality Rate	15.7%	14.9%	14.3%
HF 30-Day Mortality Rate	12.9%	12.1%	11.3%
PN 30-Day Mortality Rate	13.7%	12.4%	11.2%
HA 30-Day Readmit Rate	18.2%	17.7%	17.1%
HF 30-Day Readmit Rate	23.4%	22.6%	21.7%
PN 30-Day Readmit Rate	18.1%	17.2%	16.6%

The PSO MEMBER box represents membership in ANY federally listed Patient Safety Organization (PSO) as reported to the North Carolina Quality Center.

<sup>a</sup>Optimal Care Scores do not use quartiles: Red 0%-89.9%, Yellow 90.0%-94.9%, Green 95.0%-97.9%, and Blue 98.0%-100%.

<sup>b</sup>Hospitals with a score worse than the NC 25th %-ile score/threshold fall in the lowest 4th quartile.

<sup>c</sup>Hospitals with a score equal to or better than the 25th %-ile but worse than the 50th %-ile fall in the 3rd quartile.

<sup>d</sup>Hospitals with a score equal to or better than the 50th %-ile but worse than the NC 75th %-ile threshold fall in the 2nd quartile.

A score equal to or better than the 75th %-ile puts a hospital in the top, most favorable quartile.

A hospital with apparently equal scores to a quartile threshold may fall to a lower quartile because rounded scores are displayed.